

Global Emergency Services



Congratulations!

Enrollment with UnitedHealthcare **StudentResources** includes a unique global emergency services from Scholastic Emergency Services (SES). This program immediately connects you* to doctors, hospitals, pharmacies, and other services if you experience a medical emergency while traveling 100 miles or more from your permanent residence, campus location, or in another country.

One simple phone call to the number on your SES identification card will connect you to:

- A global network of pre-qualified medical providers
- Experienced crisis management professionals
- A state-of-the-art Operations Center with worldwide response capabilities
- Air and ground ambulance service providers

SES completely arranges and pays for all the assistance services it provides without limits on the covered cost. This alleviates many of the obstacles and potential expenses that can be caused by medical emergencies away from home.

SES is not travel or medical insurance, rather it is a provider of global emergency services. SES's services do not replace medical insurance during medical emergencies away from home. All medical costs incurred should be submitted to your health plan and are subject to the policy limits of your health coverage.

*Eligibility may extend to spouse and dependent children.

† All services must be arranged and provided by SES. No claims for reimbursement of assistance services will be accepted.

PROGRAM GUIDELINES

Detach your SES identification card from this brochure and carry it with you at all times. To activate Scholastic Emergency Services, simply call the number on your ID card:

1-877-488-9833 Toll free inside the U.S.A.

1-609-452-8570 Collect outside the U.S.A.

E-mail: medservices@assistamerica.com

Students studying outside the U.S. – you are eligible for services both at and away from your campus location during your 2011-2012 UnitedHealthcare **StudentResources** policy period, however, you must be at least 100 miles away from your permanent residence.

U.S. students studying in U.S. location – you are eligible for services when you are more than 100 miles away from your permanent residence or your U.S. campus location.

Foreign national students studying in the U.S. – You are eligible for SES's services for the duration of your studies while in the U.S. and traveling outside of your home country.

Global emergency services provided by:

Scholastic Emergency Services
an assist america® partner

For questions regarding this program please contact: UnitedHealthcare StudentResources
1-800-767-0700



Please detach card and carry with you at all times

09*04*400

This is not a medical insurance card. All assistance services must be arranged and provided by SES. No claims for reimbursement will be accepted.

ATTENTION

L'assistance médicale et aux services personnels d'Scholastic Emergency Services.

El portador de esta tarjeta es miembro de SES y tiene derecho a los servicios personales y de asistencia médica de Scholastic Emergency Services.

The holder of this card is a member of SES and is entitled to its medical and personal services.

or via e-mail: medservices@assistamerica.com

Toll free inside the U.S.A. **1-877-488-9833**
From outside the U.S.A. (Precede number with U.S. access code) **1-609-452-8570**

If you require medical assistance and are more than 100 miles from your permanent residence or traveling abroad, call SES Operation Center at:

Scholastic Emergency Services
an assist america® partner

Reference Number 01-AA-SID-01031

Name _____

School Name _____

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